Austin/Travis County Health and Human Services Department



PROMOTE community-wide wellness, preparedness, & self-sufficiency;

PREVENT illness, injury, & disease; and

PROTECT the community from infectious diseases, environmental hazards, & epidemics



SNAP Enrollment Plan

Public Health and Human Services Subcommittee

April 16, 2013

Maria Allen, HHS Manager Kristy Hansen, HHS Program Coordinator

Benefit Bank of Texas Pilot Program

 Pilot the Benefit Bank of Texas program at St. John Community Center and South Austin Neighborhood Center

• After pilot program, expand to all six (6) HHSD Neighborhood Centers

• FY14 funding needed to support and expand the program

HHSC Community Partner Program

- Increase number of HHSC Community Partners in Travis County
 - Establish enrollment site portals with HHSD-funded Community Based Organizations (CBOs) and other internal/external partners.
 - Collaborate with community partners for enrollment outreach at special events.
- Conduct targeted outreach
 - Provide CBOs that serve SNAP eligible clients with program referral and educational information.

Success Indicators

• HHSD anticipates initial measures of success to be based on how many additional sites clients will have to receive enrollment assistance in these programs.

- The Benefit Bank and HHSC will provide reports on the number of clients assisted and number of applications processed by each Neighborhood Center.
- Expansion of referral network via social services and phone/online referrals.